



AMBULATORY SURGERY CENTER OF STOCKTON

2388 N. California Street
Stockton, CA 95204
209-944-9100

PATIENT'S BILL OF RIGHTS AND RESPONSIBILITIES

Each patient treated at the Ambulatory Surgery Center of Stockton has the right to:

- Treatment free from all forms of abuse or harassment;
- The right to exercise your rights without being subject to discrimination or reprisal;
- Respectful care given by competent personnel with consideration of their privacy concerning their medical care;
- Care Provided in a safe setting;
- Be given the name of their attending physician, the names of all other physicians directly assisting in their care, and the names and functions of other health care persons having direct contact with the patient;
- Have records pertaining to their medical care treated as confidential, and only released by your permission unless required by law;
- Know what Surgery Center rules and regulations apply to their conduct as a patient;
- Expect emergency procedures to be implemented without unnecessary delay;
- Expedient and professional transfer to another facility when medically necessary and to have the responsible person and the facility that the patient is transferred to notified prior to transfer;
- Good quality care and high professional standards that are continually maintained and reviewed;
- Full information in layman's terms concerning diagnosis and treatment; if it is not medically advisable to provide this information to the patient, the information shall be given to the responsible person on his/her behalf;
- Information regarding after-hour and emergency care;
- Information regarding Advance Directives and the Ambulatory Surgery Center policy on Advance Directives;
- Give an informed consent to the physician prior to the start of a procedure;
- Be advised of participation in a medical care research program or donor program; the patient shall be give consent prior to participation in such a program; a patient may also refuse to continue in a program that he/she has previously given informed consent to participate in;
- Refuse drugs and procedures and have a physician explain the medical consequences of the drugs or procedure;
- Medical and nursing services without discrimination based upon age, race, color, religion, sex, national origin, handicap, disability, or source of payment;
- Have access to an interpreter whenever needed;
- Be provided with, upon written request, access to all information contained in their medical record;
- Accurate information regarding the competence and capabilities of the organization, including all providers;
- Receive information regarding methods for expressing suggestions or grievances to the organization;
- Information regarding fees for services and payment policies.

Each patient treated at the Ambulatory Surgery Center of Stockton has the responsibility to:

- Follow instructions given by his/her surgeon, anesthesiologist, and operative care;
- Provide the Surgery Center staff with all medical information which may have a directed effect on the care provided at the Surgery Center;
- Provide the Surgery Center with all information regarding third party insurance coverage;
- Fulfill financial responsibility, for all services received, as determined by the patient's insurance carrier;
- Be considerate of other patients and personnel and for assisting in the control of noise and other distractions;
- Report whether he or she clearly understands the planned course of treatment and what is expected of him or her;
- Arrange for a responsible adult to take them home after surgery/procedure and remain with them at home for the first 24 hours of surgery;
- Provide information about and/or a copy of any living will, power of attorney, or other Advance Directives.